



SOUNDSYNC

SoundSync is a service for your enjoyment, but it can be distracting to other audience members. We ask that you hold your device in your lap at all times, and use your hands to cover the edges of your screen so that light spill does not affect your neighbours. We ask all patrons to refrain from sharing devices.

How To Connect

1. Using your smart phone's web browser, go to www.soundsync.ca. No app download is required, and the program will work on Wi-Fi. To connect to the Wi-Fi, log on to the "QueensuSecure_WPA2" network, and you will be prompted to enter a NetID and password when you open your browser. Please note that this information is case sensitive.

NetID: symphony

Password: Masterworks!

At some point during the login process you may be asked to "trust the certificate" which you must do in order to connect.

2. Connect to the service by entering your name and email address and click "Join Meeting". If you would prefer to not give your name and email address, we invite you to sign in as your favourite celebrity, with a fake email address. The Kingston Symphony respects your privacy and your email address will only be used for feedback purposes.

3. Once you have connected, you will receive concert updates periodically during the concert. No further interaction is required.